



CAYMET's
Siddhant College of Pharmacy
Sudumbre, Pune

STUDENTS SATISFACTION SURVEY REPORT

A.Y 2018- 2019

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A. Objectives

- To measure the student's level of satisfaction on their experiences
- To identify and address gaps for process improvement

B. Survey Methodology

Siddhant college of Pharmacy, sudumbare shall conduct Student Satisfaction Survey each year. The survey shall cover all active students where they are required to complete the Student Satisfaction Survey form. The completed survey form shall then be submitted to College.

C. Participants

Out of 257 active students we invited to participate almost 100 students.

D. Students Satisfaction Survey Questionnaire

1. How much of the syllabus was covered in the class?

4 – 85 to 100%

3 – 70 to 84%

2 – 55 to 69%

1 – 30 to 54%

0 – Below 30%

2. How well did the teachers prepare for the classes?

4 – Thoroughly

3 – Satisfactorily

2 – Poorly

1 – Indifferently

0 – Won't teach at all

3. How well were the teachers able to communicate?

4 – Always effective

3 – Sometimes effective

2 – Just satisfactorily 1 –

Generally ineffective

0 – Very poor communication

4. The teacher's approach to teaching can best be described as

4 – Excellent

3 – Very good

2 – Good

1 – Fair

0 – Poor

5. Fairness of the internal evaluation process by the teachers.

4 – Always fair

3 – Usually fair

2 – Sometimes unfair

1 – Usually unfair

0 – Unfair

6. Was your performance in assignments discussed with you?

4 – Every time

3 – Usually

2 – Occasionally/Sometimes

0 – Rarely

0 – Never.

7. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
4 – Significantly
3 – Very well
2 – Moderately
1 – Marginally
0 – Not at all

8. The institution provides Hostel, ATM, Canteen and Bus facility to students?
4 – Strongly agree
3 – Agree
2 – Neutral
1 – Disagree
0 – Strongly disagree

9. Teachers inform you about your expected competencies, course outcomes and programme outcomes.
4 – Every time
3 – Usually
2 – Occasionally/Sometimes
1 – Rarely
0 – Never

10. Your mentor does a necessary follow-up with an assigned task to you.
4 – Every time
3 – Usually
2 – Occasionally/Sometimes
1 – Rarely
0 – I don't have a mentor

11. The teachers illustrate the concepts through examples and applications.
4 – Every time
3 – Usually
2 – Occasionally/Sometimes
1 – Rarely
0 – Never

12. The teachers identify your strengths and encourage you with providing right level of challenges.
4 – Fully
3 – Reasonably
2 – Partially
1 – Slightly
0 – Unable to identify

13. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process .

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

14. The institute/ teachers use student centric methods, such as experiential learning, articipative learning and problem solving methodologies for enhancing learning experiences.

- 4 –To a great extent
- 3 –Moderate
- 2 –Some what
- 1 –Very little
- 0 –Not at all

15. Teachers encourage you to participate in extracurricular activities.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

16. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability Skills to make you ready for the world of work.

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

17. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

- 4 – Above 90%
- 3 – 70 – 89%
- 2 – 50 – 69%
- 1 –30 –49%
- 0 – Below 29%

18. The overall quality of teaching - learning process in your institute is very good.

- 4 – Strongly agree
- 3 – Agree
- 2 –Neutral
- 1 – Disagree
- 0– Strongly disagree

19. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

4 – Regularly

3 – Often

2-Sometime

1 –Rarely

0– Never

20. Teachers are able to identify your weaknesses and help you to overcome them

4 – Every time

3 -Usually

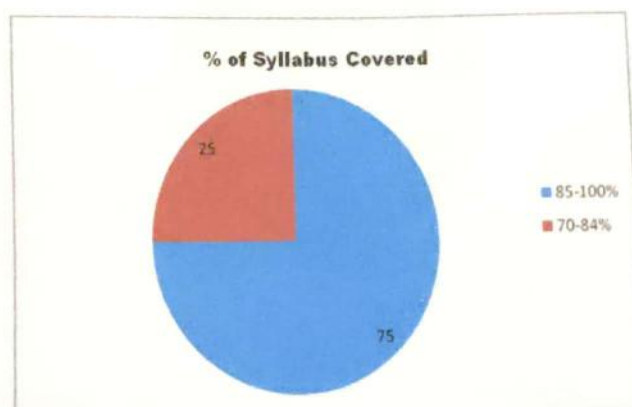
2-Sometime

1 –Rarely

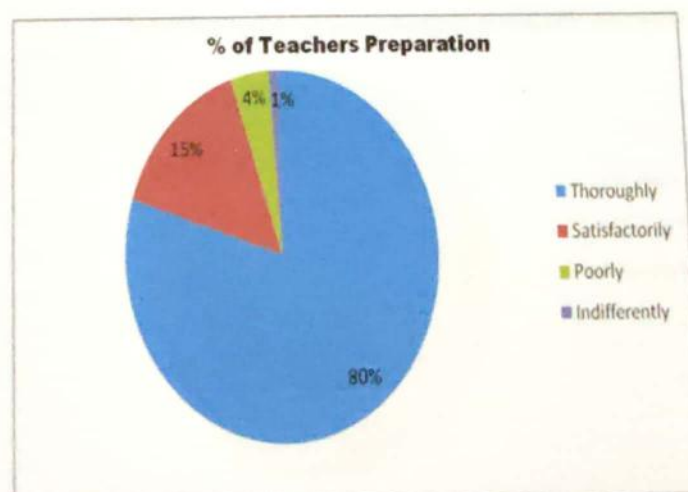
0– Never

E. Survey Results

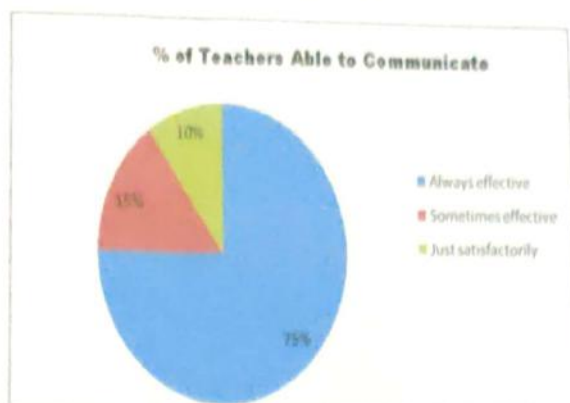
Q.1. How much of the syllabus was covered in the class?



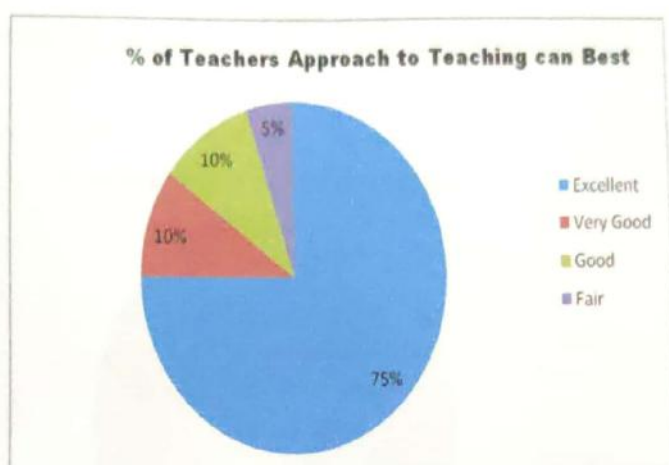
Q.2 How well did the teachers prepare for the classes?



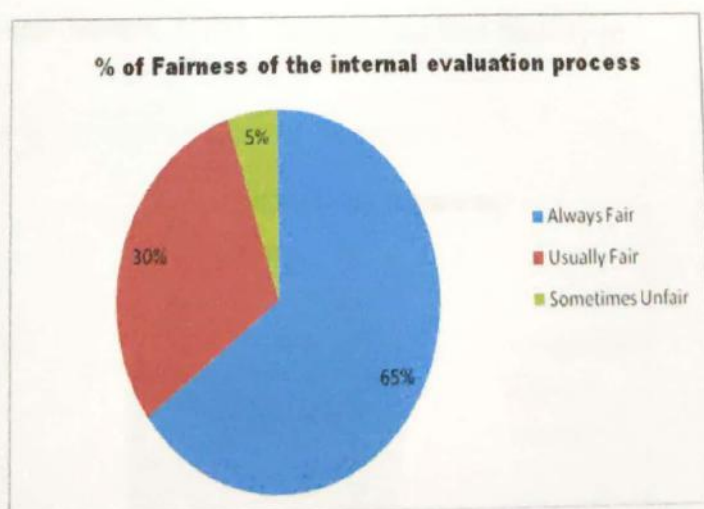
Q.3 How well were the teachers able to communicate?



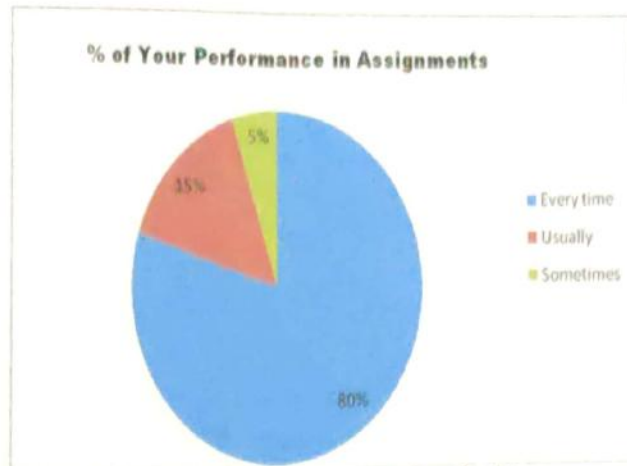
Q.4. The teacher's approach to teaching can best be described as



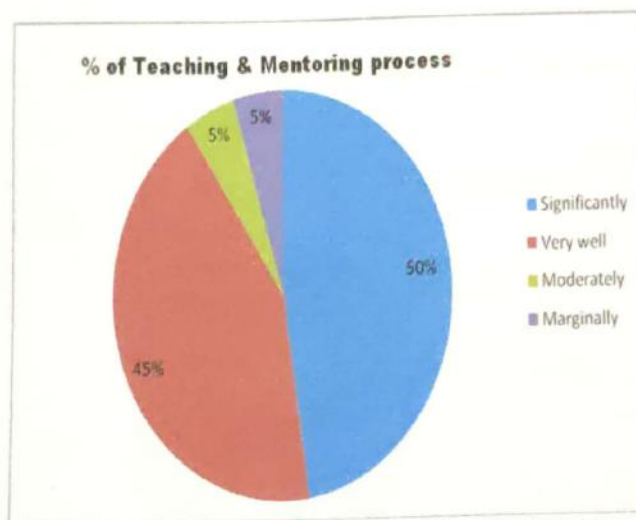
Q.5 Fairness of the internal evaluation process by the teachers.



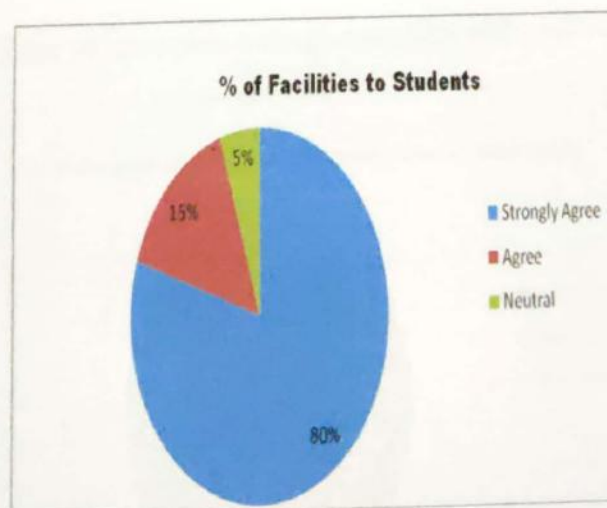
Q.6 Was your performance in assignments discussed with you?



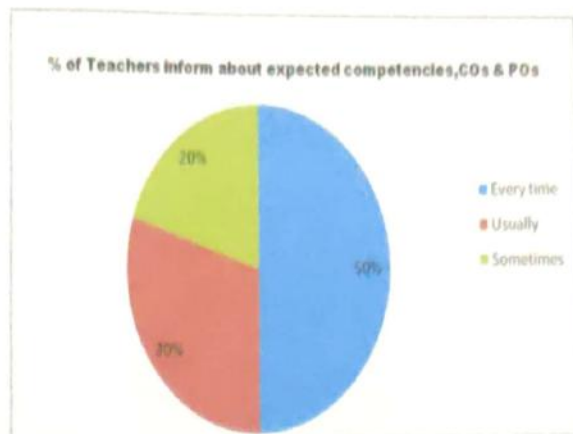
Q.7 The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.



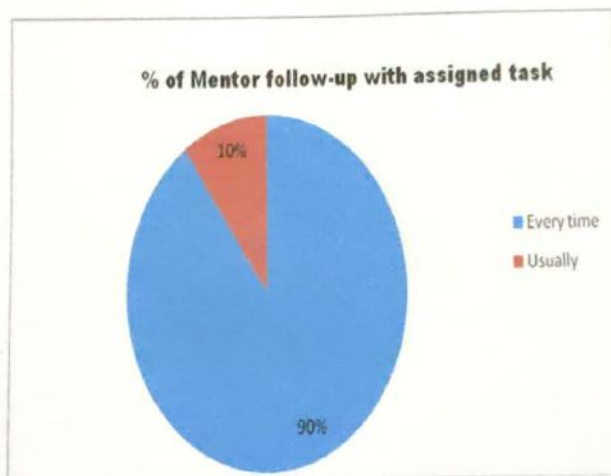
Q.8 The institution provides Hostel, ATM, Canteen and Bus facility to students?



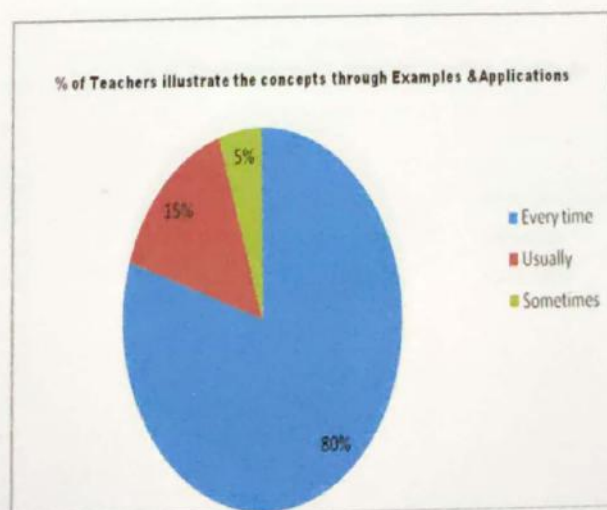
Q.9 Teachers inform you about your expected competencies, course outcomes and programme outcomes.



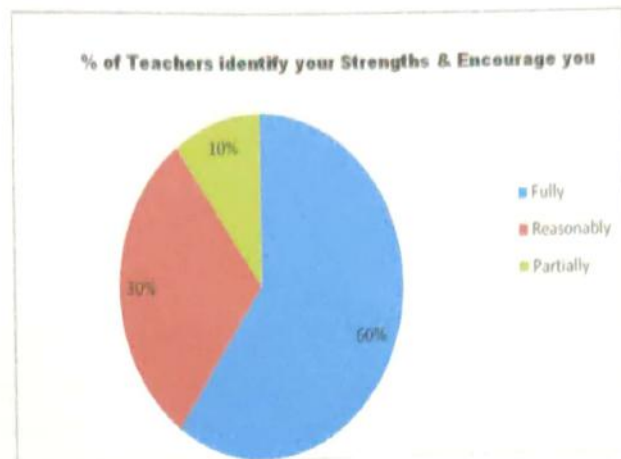
Q.10 Your mentor does a necessary follow-up with an assigned task to you.



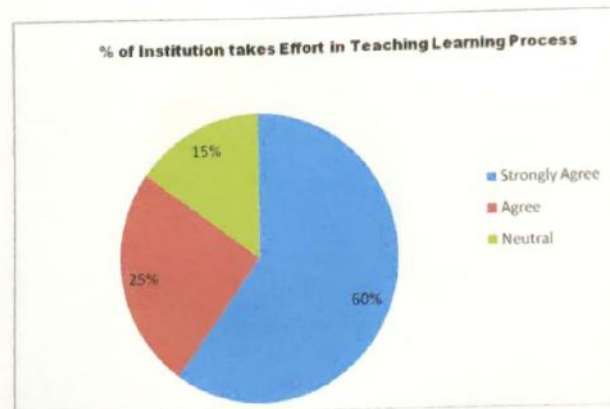
Q.11 The teachers illustrate the concepts through examples and applications.



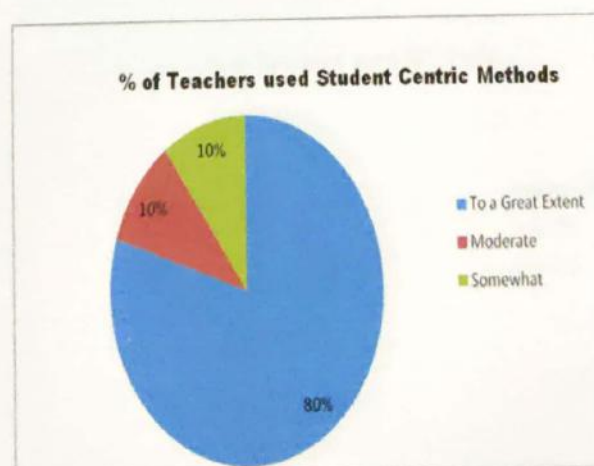
Q.12 The teachers identify your strengths and encourage you with providing right level of challenges.



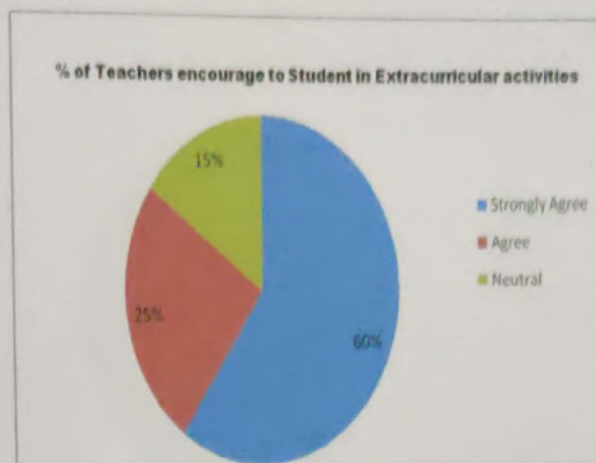
Q.13 The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process .



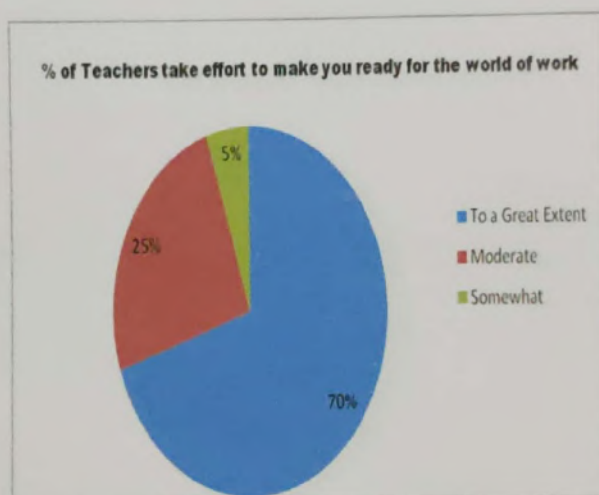
Q.14 The institute/ teachers use student centric methods, such as experiential learning, articipative learning and problem solving methodologies for enhancing learning experiences.



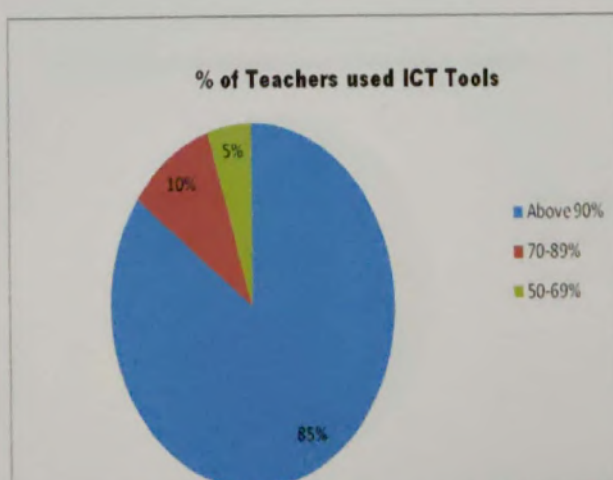
Q.15 Teachers encourage you to participate in extracurricular activities.



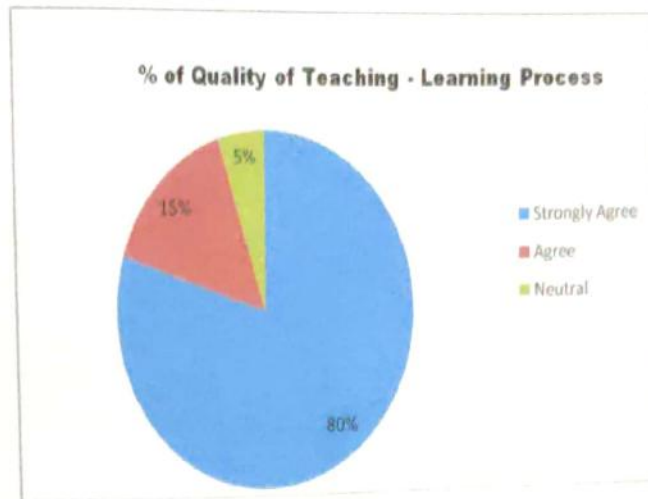
Q.16 Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability Skills to make you ready for the world of work.



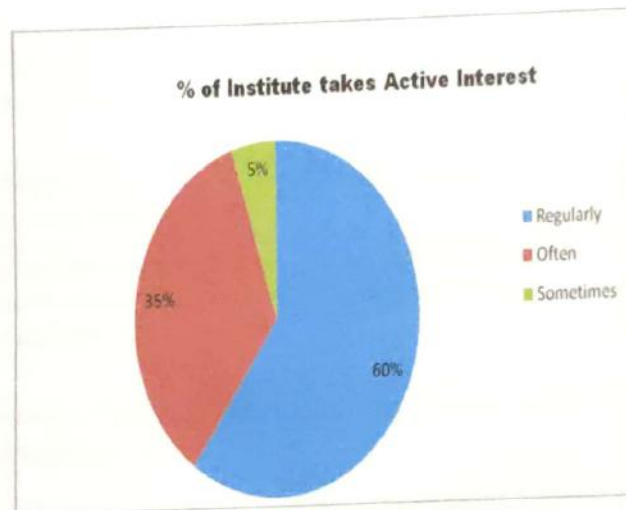
Q.17 What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.



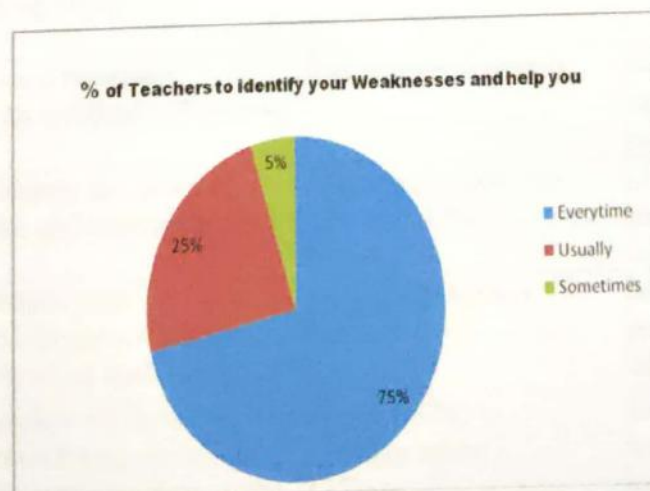
Q.18 The overall quality of teaching - learning process in your institute is very good.



Q.19 The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.




Q.20 Teachers are able to identify your weaknesses and help you




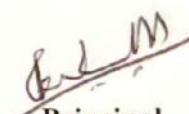
F. Finding and Analysis

Sr No	Count/Question No	Findings and Analysis	Action Plan
1	How much of the syllabus was covered in the class?	70-85% syllabus completed	Monthly information system for the teachers will be introduced
2	How well did the teachers prepare for the classes?	80 % satisfactory	New ICT tools are being introduced
3	How well were the teachers able to communicate?	15% - 10% (Sometimes to just satisfactory)	More teachers training programme will be conducted
4	The teacher's approach to teaching can best be described as	Very Good (10 %) to Excellent (70%)	More no of faculties will be deputed to Faculty development programme
5	Fairness of the internal evaluation process by the teachers.	Usually to Always fair	Efforts will be taken further to increase the transparency
6	Was your performance in assignments discussed with you?	Usually discussed	Teachers will take efforts to discuss regularly
7	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	50% students says institute promotes	Efforts are being made to sign more number of National and international MOUs
8	The institution provides Hostel, ATM, Laundry, Canteen and Bus facility to students?	Strongly agree to agree	Facilities are provided time to time
9	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	Every time (50%) to Usually (30%)	POs and COs are redefined from time to time
10	Your mentor does a necessary follow-up with an assigned task to you	Every time to usually	No of mentoring sessions are being increased
11	The teachers illustrate the concepts through examples and applications	Every time (80%) to Usually (15%)	Use of Computer aided and software based teaching to be introduced
12	The teachers identify your strengths and encourage you with providing right level of challenges	60 % fully agreed	More career development programmes to be organized
13	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process	Agree (60%) to strongly agree (25%)	Innovative learning experience to students through participative and experimental learning

14	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences	Moderate (45%) to A great extent (25%)	Introduction of journal club activities/Project based and problem based learning
15	Teachers encourage you to participate in extracurricular activities.	Strongly agree (25%) to Agree (60%)	Improving participation through counseling
16	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work	Moderate (25%) to a great extent (70%)	Arranging more soft skill development programmes
17	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching	Above 90%	Apart from ICT tools innovative teaching techniques are being
18	The overall quality of teaching - learning process in your institute is very good.	Strongly agree to agree	Improving teaching learning methods
19	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students	80% students agreed for regular participation	No of field visits will be improved
20	Teachers are able to identify your weaknesses and help you to overcome them	60 % students says usually	Arranging more soft skill development programmes


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